

Canal Voyagers Limited - 2012 Booking Form

Please return to: Canal Voyagers Limited, 11 Wardle Way, Kidderminster, DY11 5UJ
Telephone: 07921 214414 email: info@canalvoyagers.com VAT No. 901 7343 51

| Number of nights stay: | Cruises* | | | | Olympic B&B [♦] Room / Night |
|--|----------|-------|-------|-------|--|
| | 5 | 7 | 8 | 10 | |
| Single cabin: | £550 | £665 | £725 | £900 | £90 |
| Single en-suite cabin: | £625 | £750 | £825 | £950 | £130 |
| Single occupancy of en-suite double cabin: | £860 | £1000 | £1125 | £1460 | - |
| Double en-suite cabin: | £575 | £690 | £750 | £975 | £140 |
| Twin en-suite cabin: | £600 | £715 | £775 | £1000 | £150 |

* Cruises prices quoted are full board per person, inclusive of VAT where applicable at current rates and rating.

♦ Olympic bed and breakfast prices quoted per room per night. Optional evening meal available for extra £15 per person per night.

Please reserve the following accommodation (subject to the Conditions of Booking on the reverse):

For _____ Nights for _____ Person(s) in _____ Single _____ Single en-suite _____ Double _____ Twin Cabin(s).

Date _____ / _____ / 2012, on Cruise Number _____ from _____ to _____

Please feel under no obligation when enquiring about cabin availability. Reservations may be made by telephone or email, but we must receive a completed form within 14 days.

If you prefer to use a credit or debit card, you may do so over the phone or by secure payment online. For all card payments, payment must be made in full at time of booking. If payment is made by cheque, a deposit of £200 per person per cruise is required to secure the booking. The balance of the booking fee is due a minimum of 8 weeks before the cruise start date. Payment in full will be required for holidays booked less than 8 weeks before the start date.

Confirmation of booking will be sent by return of post, together with joining and leaving instructions for your cruise(s).

I/We enclose remittance of £_____ being deposit/full amount for the cruise(s) detailed above.

(Please print all details, and make any cheques payable to **Canal Voyagers Limited**).

Name(s) (Mr/Mrs/Ms/Miss/Dr) _____

Address _____

Postcode _____

Telephone _____

Email _____

How did you hear of our cruises? _____

If you wish to pay by credit/debit card, please complete the following:

Total Amount Due £ _____

Card Number _____

Expiry Date _____

Start Date (if applicable) _____

Card Verification Number (last 3 digits on reverse) _____

I authorise Canal Voyagers to charge my account for the above amount in full.

Card Holders Signature _____

Card Holders Name _____

Cancellation Insurance: Bookings covered by cancellation insurance should be assured from the time the deposit is paid – see *booking conditions 2&3 of the Canal Voyagers terms and conditions*.

Please select **one** of the following:

It is understood that I am/we are responsible for the full cost of the holiday.

I am/we are covered by a cancellation insurance scheme.

Signature..... Date _____

Emergency Contact Information, Health Details & Special Requirements

It is helpful for us to have a little information from you should we encounter an emergency situation. Please print all information on this form clearly, so the emergency services would have no problems reading it.

Emergency Contact

Please provide details of whom we may contact for you in case of an emergency.

Name (Mr/Mrs/Ms/Miss/Dr) _____

Address _____

_____ Postcode _____

Tel No: (Home) _____ (Work) _____

Their relationship to you _____

We would be grateful if you could also supply us with information about any medical or other conditions we should be aware of, to make your stay aboard as care free as possible. Please record any dietary requirements, allergies and other information the emergency services or we may need in case you should require assistance. Please note, if any guest is found to have an unmanaged illness (such as incontinence), they may be required to leave the cruise. No refund will be given for cruise time or facilities cancelled due to this action.

Special Dietary Or Health Requirements

Please continue on another piece of paper if necessary. Please be assured that all information will be held in the strictest confidence and only used in a situation considered by Canal Voyagers to be an emergency.

I declare the information provided on this form is accurate.

Signature..... Date _____

CANAL VOYAGERS LIMITED TERMS & CONDITIONS OF BOOKING

1. Cabins can be provisionally booked by telephone or email. However this can only be confirmed on receipt of a properly completed booking form and the appropriate deposit within 14 days. Your booking form and our confirmation constitute a legally binding contract between you and Canal Voyagers Ltd. We will be bound to provide accommodation in accordance with our conditions of booking. Your money is fully protected under the EEC Package Holiday Directive.
2. Once a booking has been confirmed, you are liable for the total cost of the cruise. Any outstanding balance is due 8 weeks before the start date of your holiday. *Payment in full will be required for holidays booked less than 8 weeks before the start date. Payments should be made by credit/debit card, bank draft or personal cheque. Overseas payments by credit/debit card, sterling bank draft or international cheque.*
3. Should you be forced to cancel your reservation, you must advise us immediately and confirm in writing. *Upon cancellation you will still be liable for the full cost of the holiday.* Bookings are only accepted on the condition that all members of the party are covered by cancellation insurance. All claims should be made direct to your insurance company, whose decision will be final.
4. We reserve the right to regard changes to dates after confirmation as cancellation.
5. We reserve the right to decline a booking without assigning reason for so doing.
6. We reserve the right to terminate a passenger's cruise should that person in our estimation have placed the boat, equipment, other passengers or crew in danger of damage or injury by ignoring safety advice or instructions from the crew. We also reserve the right to terminate the cruise of any passenger found to be smoking on the boat, or who in our estimation behaves in a manner disruptive to other passengers. No compensation will be given for cruise time or facilities cancelled due to this action and the person may have no further claim on the company.
7. We reserve the right to cancel any cruise due to circumstances beyond our control. Should this situation arise, you will if possible be offered alternative cruise dates. Otherwise any sum received from you will be returned in full, but you shall have no claim on any account against us.
8. We reserve the right to alter or amend a published cruise route (or routes) due to circumstances beyond our control. Should navigational difficulties prevail on the waterway, the cruise may be re-scheduled by the company to commence, divert or terminate at alternative locations in order to safeguard the holiday. Such situations will not be considered grounds for cancellation of a confirmed booking.
9. We will endeavour at all times to keep to the published timetable, however we shall not be liable for any loss to you caused by delay, failure to keep time, mechanical breakdown or any cause whatsoever.
10. We shall not be liable for any loss or damage to personal property belonging to you that might be sustained during the cruise, whilst the articles are on board, or on any vehicles or premises belonging to us. You are strongly advised to take out your own baggage and personal insurance.
11. We cannot be held liable for death or personal injury during the cruise, whilst on the boat or property belonging to us unless such death or injury be directly caused by our negligence. We can take no responsibility for any consequences of not being informed regarding health problems of any guest.
12. We are unable to carry children under 14 years of age or pets.
13. Smoking is strictly forbidden on the boats.
14. The cruises are not considered suitable for people with limited mobility. If you are unsure if the cruises are suitable for you, please telephone us for advice.
15. Whilst every effort is made to ensure the accuracy of the contents of our brochure and other publicity material, we shall not be liable for any inaccuracies that might exist.